



Victims & Survivors Service

# HEALTH & WELLBEING CASEWORKER NETWORK AND ADVOCACY SUPPORT NETWORK

## THE VSS DELIVERS SERVICES & SUPPORT

*to victims and survivors  
of the Troubles/conflict*



Victims &  
Survivors Service  
1st Floor,  
Seatem House,  
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Belfast, BT2 8EN



028 9027 9100



enquiries@vssni.org

[www.victimsservice.org](http://www.victimsservice.org)

### OUR AIM

is to understand any needs that you may have, and to provide you with services and support that will make a difference to your life.

This leaflet provides information about our Regional Networks of support workers dedicated to improving the health and wellbeing of victims and survivors.

*Our workers are based in the community in organisations located across the region.*

# Peace



## Northern Ireland - Ireland

European Regional Development Fund

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# What is a Health & Wellbeing Caseworker and what can they help me with?

A **Health & Wellbeing Caseworker** is a person who can assist you to access services, information, and support to improve your health and wellbeing. They have experience of working with victims and survivors, and understand that your needs can be complex and can change over time.

Our Health & Wellbeing Caseworkers are here to discuss your needs with you, and to help you to access services and support to meet those needs. These can range from befriending to welfare advice, education and training support, disability aids, and psychological therapies. We can also help you engage with community and voluntary services in your area, and with statutory services too.

**Our Health & Wellbeing Caseworkers are based in these organisations. Feel free to contact them directly. They will treat your query in confidence.**

## **Ashton Community Trust – Bridge of Hope Belfast (NI Regional Service)**

Tel: 028 9543 8707; 028 9022 1022  
See: [www.thebridgeofhope.org](http://www.thebridgeofhope.org)

## **Decorum NI – Bangor (NI)**

Tel: 028 9145 7565  
[info@decorumni.co.uk](mailto:info@decorumni.co.uk)

## **Castlehill Foundation – Portadown (NI)**

Tel: 028 3833 3840  
See: [www.victimsservice.org](http://www.victimsservice.org)

## **East Belfast Community Counselling Centre – Belfast (NI)**

Tel: 028 9046 0489  
See: [www.eastbelstcounselling.org](http://www.eastbelstcounselling.org)

## **Cúnamh – Derry / Londonderry (NI & Border Counties)**

Tel: 028 7128 8868  
See: [www.cunamh.org](http://www.cunamh.org)

## **The Ely Centre – Enniskillen (NI & Border Counties)**

Tel: 028 6632 0977  
See: [www.elycentre.com](http://www.elycentre.com)

**Families Moving On –  
Omagh (NI)**

Tel: 028 8225 0369  
See: [www.familiesmovingon.com](http://www.familiesmovingon.com)

**Lenadoon Community Forum - Belfast  
(NI)**

Tel: 028 9060 0641  
[admin@lenadooncounselling.org](mailto:admin@lenadooncounselling.org)

**Relatives for Justice – NI Regional  
Service (NI & Border Counties)**

Tel: 028 9062 7171 (Head Office, Belfast)  
028 8775 1697 (Dungannon)  
See: [www.relativesforjustice.com](http://www.relativesforjustice.com)

**Tim Parry Johnathan Ball Peace  
Foundation (Great Britain)**

Tel: 01925 581 240  
See: [www.peace-foundation.org.uk](http://www.peace-foundation.org.uk)  
[SAN@foundation4peace.org](mailto:SAN@foundation4peace.org)

**SEFF – Lisnaskea  
(NI, Border Counties & Great Britain)**

Tel: 028 6772 3884; 028 6772 2242  
See: [www.seff.org.uk](http://www.seff.org.uk)

**WAVE Trauma Centre – NI Regional  
Service (NI)**

Tel: 028 9077 9922 (Belfast)  
028 3751 1599 (Armagh)  
028 8225 2522 (Omagh)  
028 7126 6655 (Derry/Londonderry)  
028 2766 9900 (Ballymoney)  
See: [www.wavetraumacentre.org.uk](http://www.wavetraumacentre.org.uk)

You can also call us on 028 9027 9100,  
or email us at [enquiries@vssni.org](mailto:enquiries@vssni.org).

Our Health & Wellbeing Team will be happy  
to assist you in any way that we can.

# What is an Advocacy Support Worker and what can they help me with?

An Advocacy Support Worker is a person who can assist you to engage with legacy processes. This means they can help you to research events that happened during the Troubles/conflict, and to communicate with institutions such as the Police Ombudsman, the Coroner, and the Public Records Office. Our Advocacy Support Workers have experience of working with victims and survivors, and understand the sensitivity and importance of your information needs.

**Our Advocacy Support Workers are based in these organisations.**  
Feel free to contact them directly. They will treat your query in confidence.

## **Paper Trail – Belfast (NI)**

Tel: 028 9581 8575  
See: [www.papertrail.pro](http://www.papertrail.pro)

## **SEFF- Lisnaskea (NI, Border Counties & Great Britain)**

Tel: 028 6772 3884; 028 6772 2242  
See: [www.seff.org.uk](http://www.seff.org.uk)

## **Pat Finucane Centre – NI Regional Service (NI, Border Counties & Great Britain)**

Tel: 028 7126 8846 (Head Office)  
See: [www.patfinucanecentre.org](http://www.patfinucanecentre.org)

## **Ulster Human Rights Watch – Lurgan (NI)**

Tel: 028 3834 4500  
See: [www.uhrwadvocacy.org.uk](http://www.uhrwadvocacy.org.uk)

## **Relatives for Justice – NI Regional Service (NI & Border Counties)**

Tel: 028 9062 7171 (Head Office, Belfast)  
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028 2766 9900 (Ballymoney)  
See: [www.wavetraumacentre.org.uk](http://www.wavetraumacentre.org.uk)